

# BELVIDERE TOWNSHIP

## Electric Aggregation Program Information and FAQs

Following a competitive bid process, Belvidere Township contracted with Chicago-based Eligo Energy for its electric aggregation program renewal for a term of 12 months ending August 2022.

**Background:** The cost of serving individual electric accounts varies greatly based on usage patterns. While some ratepayers will move to Eligo, others will receive their supply from ComEd. Residents may choose to opt out of the program. All will pay exactly the same ComEd rate, including ComEd's monthly variable PEA component. This program enables the Township to be eligible for an annual civic contribution, at zero added cost to ratepayers and the Township.

**Notices will be mailed** to residents and small businesses on June 8, 2021.

- 1. Electric Aggregation Opt Out Notice:** If a ratepayer does not opt out, their account will be switched to Eligo, and they will pay exactly the ComEd rate. A *Confirmation of Switch Notice* will be mailed from ComEd at the end of May confirming the change to Eligo in August.
- 2. Informative-Only Notice:** Ratepayers will remain with ComEd but will still be considered part of the Aggregation Community.
- 3. Return to ComEd Service:** A small group of ratepayers currently enrolled with previous supplier MC Squared will be moved back to ComEd. They are still part of the program and need do nothing. In July, they will receive a second letter from ComEd confirming the drop.
- 4. Electric Aggregation Opt-In Notice:** The ratepayer will remain with the individual contract they have entered unless they choose to leave that supplier and act to enroll with Eligo Energy.

Whether remaining with ComEd or enrolling with Eligo, all residents are considered members of the Belvidere Township Electric Aggregation program and pay exactly the same rate.

### Program Benefits:

- Guaranteed at the ComEd rate with no risk of paying more than the ComEd rate;
- No hidden fees, no additional monthly fee;
- Maximum flexibility to join or leave the program with no enrollment or switch fees;

**No representative from Eligo, ComEd, or Belvidere Township will ever visit your home or call you to enroll.** If someone claims to be one of these, please take their information and report the incident to the ICC at [www.icc.illinois.gov/complaints](http://www.icc.illinois.gov/complaints). *Never reveal your ComEd account number or allow a solicitor to view your ComEd bill unless you are certain you wish to enroll with that supplier and have read all terms and conditions.*

## Electric Aggregation Program FAQs

- 1. How can I enroll?** If you received an opt-out notice, during the initial three-week opt-out period, you need do nothing and will automatically be enrolled unless you take action to opt out. If you received a different notice informing of "Return to ComEd" or "Informative Only," you still need do nothing. Read the detail in the notice mailed directly to your ComEd billing address.
- 2. Can I join if I am located within Belvidere Township and have switched to another supplier?** Yes.

Call Eligo at 847-380-3184 or email [BelvidereTownship@eligoenergy.com](mailto:BelvidereTownship@eligoenergy.com) and provide your ComEd account number. Effective Jan 1, 2020, no supplier may charge a termination fee to switch.

3. **What is the current ComEd rate?** The annualized base ComEd rate is 7.0¢ per kWh plus a monthly variable Purchased Electricity Adjustment (PEA), which can be up to +/- 0.5¢. For more information about the ComEd rate, visit [www.pluginillinois.org](http://www.pluginillinois.org).
4. **Will I get two bills, one from ComEd and another from the new supplier?** No. ComEd continues to bill for electric supply, delivery and taxes. ComEd *delivers* electricity and will continue to bill you, but they no longer *supply* it.
5. **If I am automatically enrolled, can I leave the program?** Yes. You will never be charged a termination fee.
6. **I am enrolled in a low-income assistance program. Will I still receive those benefits?** If you currently receive assistance via PIPP or LIHEAP, your status will not be affected.
7. **Does the program impact my ComEd budget billing or auto-payment plan?** No. The way you pay your ComEd bill does not change.
8. **What happens if I move?** If you remain within Belvidere Township limits, call Eligo to re-enroll at your new address. Residents moving into the community may participate by calling 847-380-3184.

For specific questions about your own electric account, do not call Belvidere Township. Instead, call the Township's aggregation program supplier, Eligo Energy, at 847-380-3184. If you require additional assistance, call NIMEC, the Township's energy consultant, at 800-727-3820 to leave your question and call-back number. You will be contacted by NIMEC within 24 hours regarding the issue. You may also email Sharon Durling at [sdurling@NIMEC.net](mailto:sdurling@NIMEC.net) with your specific question(s).

The Illinois Commerce Commission provides additional information about energy deregulation in Illinois and energy supply choices at [www.pluginillinois.org](http://www.pluginillinois.org). To report an electrical outage or for questions pertaining to your ComEd bill, always call ComEd at 800-334-7661.

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